

The Trunkett Law Firm
2271 McGregor Blvd., Suite 300
Fort Myers, FL 33901
(239) 790-4529 www.trunkettlaw.com

Credit Card Case Intake Form

Date: _____

Name: _____

Address: _____

Cell Phone: _____

Home Phone: _____ Work Phone: _____

Email: _____

**Email is the preferred method of communication by the Trunkett Law Firm. All documents and correspondence will occur through email. If you would rather receive communication (including billing and information about court dates) by mail, please initial here: _____

Case Information

Have you been served with a lawsuit? _____

If yes, when were you served? _____

Have you filed any documents with the Court yet? _____

Have you received any notices from the Court about this case? _____

Have you contacted the Plaintiff's attorney? _____

Have you entered into any agreements regarding this case? _____

Have you been to Court about this case yet? _____

Plaintiff Information

Who is the Plaintiff (the party suing you)? _____

Is the Plaintiff the same company that you were making payments to? _____

If no, who was the original creditor? _____

If no, did you receive notice from the Plaintiff that your debt was assigned to a new company? _____

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Account Information

How much are you being sued for? _____

Is the amount that you being sued for the correct amount that you owe? _____

If no, please explain here: _____

When did you apply for this credit card? _____

When was your last purchase made with this credit card? _____

When did you make your last payment for this debt? _____

Why did you stop making payments? _____

Are there any co-account holders on this card? _____

Do you have other debts that are in default? _____

Debt Collection

Have you received collection calls regarding this debt? _____

How often do you receive collection calls regarding this debt? _____

When did you first learn that the collector was collecting this debt? _____

Have you paid anything to this debt collector? _____

	Yes	No	Unsure
Were you ever contacted by a debt collection at an unusual time or place regarding this yet?			
Were you ever contacted before 8am?			

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Were you ever contacted after 9pm?			
Were you ever contacted on a holiday?			
Were you ever contacted at work?			
Were you ever contacted at a particular time or place after telling the collector not to contact you at that time or place?			
Have you received, on average, more than two collection calls a day?			
Have you ever received more than five calls in a single day?			
Have you ever hung up on a collector only to be called back immediately?			
Have you received, on average, more than ten collection calls a week?			
Have you received, on average, more than twenty calls in a month?			
Have you ever been threatened or harassed by a collector?			
Did any person contacting you tell you the call was about an emergency or use any other alarming language?			
Has the collector ever spoke to any family, co-workers, neighbors or any other third party about your debt?			
Has any collector used obscene or profane language?			

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Has any collector made any false, deceptive, or misleading representations?			
Has any collector misrepresented the amount of the debt?			
Has any collector misrepresented the status of the debt?			
Has any collector misrepresented that he/she is an attorney or that he/she is calling from an attorney's office?			
Has any collector said or implied that the non-payment of the debt is a crime or will result in imprisonment?			
Has any collector said or implied that the non-payment of the debt will result in wage garnishment or property seizure?			
Has any collector said or implied that legal action will be taken against you if you don't pay the debt?			
Has the collector sent you or said anything to you to make you think that the collector is affiliated with or approved by a government agency or credit bureau?			
Has any collector threatened to report your debt as unpaid to a credit bureau?			
Has any collector ever used any business, company, or organization name other than the true name of the debt collector's business, company, or organization?			
Has any collector used any unfair means to collect a debt?			
Has any collector represented to you that you owe more than the original debt without explaining how the debt has increased?			

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Have you ever sent the collector anything in writing?			
Have you ever told the collector in writing that you refuse to pay the debt?			
Have you ever told the collector in writing to cease all communications with you?			
If yes, have you been contacted by the collector since then?			

Has the collector ever sent you anything in writing?			
Did you receive a notice from the collector that the debt has been assigned?			